

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2013-14 Additional Estimates Hearings**

**Outcome Number: 5**

**Question No: 448**

**Topic:** NDIA – Accreditation of Service Providers

**Hansard Page:** Written

**Senator Siewert** asked:

There are organisations claiming, on their publicity material, they are "NDIA APPROVED" as a service provider. What is the approved way of communicating on promotional material that organisations/individuals have received accreditation/ endorsement/approval, that is use of an official sticker/stamp/logo?

**Answer:**

To be approved as a registered provider of supports a person or entity must declare its agreement to be bound by the National Disability Insurance Scheme (NDIS) Terms of Business. The Terms of Business state that “registered providers may identify their NDIS registration by stating “<Organization/person’s name> is registered to provide supports for NDIS participants.”

The NDIS logo is not to be used by a provider in any publicity material. Any examples of inappropriate publicity material should be referred to the National Disability Insurance Agency by phoning 1800 800 110.